



/// bibliotheca®





A message from
Chris Millican,
Managing Director



Welcome to Bibliotheca: Elevating Library Experiences across the UK & Ireland

As Managing Director of Bibliotheca UK & Ireland, I am thrilled to present our ecosystem of products tailored specifically for our Library partners and their users.

With the largest team of specialists strategically located throughout the country, we are committed to delivering exceptional solutions that enhance library experiences nationwide.

For decades, we've been at the forefront of developing library technology and we remain committed to advancing solutions that support the fantastic work undertaken by you and your colleagues, today and into the future.

In this update, you will learn more about Bibliotheca's very latest products including our flagship selfCheck3000 kiosk & smartShelf Borrow.

Explore the brochure to find out about how Bibliotheca can empower your library to thrive in this ever-changing and digital age, while maintaining a steadfast focus on customer excellence.

As always, the Bibliotheca team is on hand. Our contact details are shown in full on the back cover and your dedicated Key Account Manager is available and ready to assist you.

We look forward to continuing our journey of innovation and collaboration, together as your trusted partner.

Chris Millican

selfCheck 3000

MODERN. INTUITIVE. CUSTOMISED BY YOU.

selfCheck 3000 is our latest addition designed to meet the diverse needs of today's libraries. With flexible configuration options, seamlessly adapting to any library environment, from small community spaces to large academic institutions. Perfectly versatile, perfectly efficient.



KEY FEATURES

MODULAR DESIGN

It grows with your library. The new selfCheck 3000 can be versatile in many aspects: Different payments options, add an extra shelf, adding a return option.

ACCESSIBILITY

Designed to be accessible to all users with the height adjustable options, text to speech, headphone jack and keyboard available. Allowing your borrowers to choose their preferred language and font size for a better experience.

ENHANCED USER EXPERIENCE

Customers can quickly check out items, access accounts, and find information with minimal staff assistance. The intuitive software and user-friendly interface ensure easy integration with the current system and workflows, minimising disruption.

A PRODUCT YOU CAN TRUST

Built to last, the selfCheck 3000 offers dependable performance for years.



Scan the QR code to discover more about our selfCheck 3000



selfCheck 500

YOUR EFFICIENT COMPACT SELF SERVICE SOLUTION

Empower library users with selfCheck500: intuitive self-service software for borrowing, returning, renewing materials, and paying fines, plus integrated promotions and recommended reads.



KEY FEATURES

EFFORTLESS TRANSACTIONS

Scan, pay, and go with ease. selfCheck 500 offers a seamless checkout experience, saving you time.

USER-FRIENDLY INTERFACE

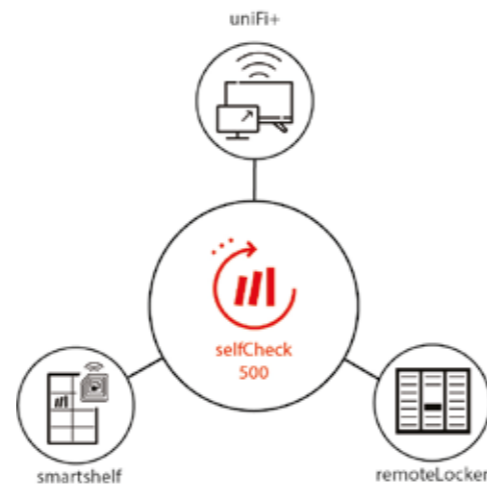
An intuitive touch-screen interface makes navigation a breeze for users of all ages and technical abilities.

VERSATILE APPLICATION

SelfCheck 500 adapts to all environments, enhancing customer service and operational efficiency.



Scan the QR code to discover more about our selfCheck 500



uniFi+

ELEVATING CONNECTIVITY, SIMPLIFYING COLLABORATION

Elevate your library experience with dynamic digital display. Captivate the audience with tailored content and simplify promotion across the entire library.



KEY FEATURES

UNIFIED COMMUNICATION

Share your message on every screen across the library. Unifi+ is integrated with your selfCheck.

EFFICIENCY IS KEY

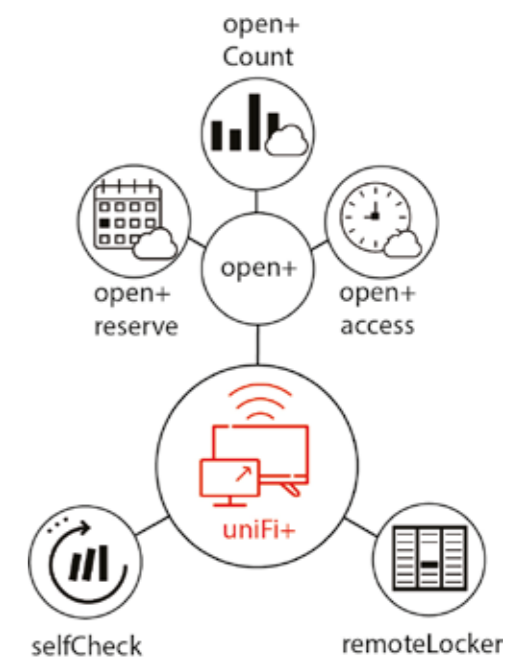
Unifi+ is quick efficient and fast to update, and you can do all that remotely.

SCHEDULING

Schedule your events and distribute your message in a granular way.



Scan the QR code to discover more about our uniFi+



open+ Access

TRANSFORM YOUR LIBRARY HOURS AND SERVICE OR EXTEND YOUR LIBRARY REACH WITH OPEN+ ACCESS

Enhance your library's service by offering flexible, extended hours. open+ access lets you customise access, from full library services to a more tailored offering, ensuring your community gets the resources they need, when they need them.



KEY FEATURES

SERVE MORE PEOPLE

Cater to those with non-traditional schedules by extending access to your library.

FREE UP STAFF TIME

Allow staff to focus on behind-the-scenes tasks while open+ handles patron needs during extended hours.

ENSURE CONSISTENT HOURS

Provide reliable, consistent open times to minimise patron confusion and frustration provide reliable, consistent open times to minimise patron confusion and frustration.

MAXIMISE LIBRARY USAGE

Encourage community engagement by offering time for morning reading sessions or evening meetings.



Scan the QR code to discover more about our open+ count

open+ Count

UNLOCK REAL TIME INSIGHTS WITH OPEN+ COUNT

Unlock the power of data-driven decisions and enhanced safety with open+ count. Real-time people counting technology ensures compliance and optimises space usage.



KEY FEATURES

ACCURATE COUNTING

Market leading accuracy born in retail environments, providing piece of mind on the data you present and the decisions you base on it.

POWERFUL REPORTING

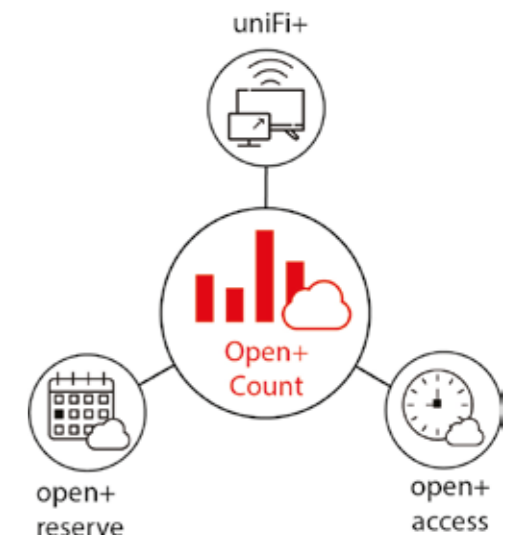
Built in reporting tools allowing the quick and easy analysis and presentation of information. Links to other Bibliotheca platforms and third party data analysis tools.

FREE UP STAFF TIME

Allow staff to focus behind the scene tasks while open+ handles Library users needs during extended hours.

ENSURE CONSISTENT HOURS

Provide reliable, consistent open times to minimise library users' confusion and frustration.



Scan the QR code to discover more about our open+ access

remoteLocker

UNLOCK LIBRARY ACCESS ANYWHERE WITH REMOTELOCKER

Extend library access with remoteLocker. Convenient self-service holds and returns, in or away from the library. Empower borrowers with quickConnect software.



KEY FEATURES

SECURE ACCESS

Enjoy peace of mind knowing that your library assets are protected with advanced security measures.

SECURE RESERVATION

Reserve, hold and collect your book at your library remoteLocker. Access your library assets anytime, with remoteLocker 24/7 availability.

VERSATILE DESIGN

RemoteLocker can be indoor and outdoor, is modular and will fit in any space based on your needs.



Scan the QR code to discover more about our remoteLocker



Empowering Libraries, Enriching Communities

Full coverage across the region

80+
TEAMMEMBERS

**EXPERT
TECHNICAL
SUPPORT**

- The UK & Ireland's Largest Support Team
- 1st Line, 2nd Line, Local On-Site & Product Expert Tech Support
- Dedicated Account Managers for EVERY UK & Ireland customer
- Support Contract Specialists
- The Largest & Most Diverse Product Range
- 60+ Self Service Configuration
- Dedicated Project Managers
- Market Leading Software
- "Make A Difference" Social Value Team
- Over 300 open+ Access Libraries



In our 2024 Customer Survey 100% of respondents confirmed that Bibliotheca solutions met or exceeded expectations

We're committed to exceptional support

EXPERIENCE THE PEACE OF MIND THAT COMES WITH KNOWING YOU'RE IN GOOD HANDS

Our Helpdesk Support team is able to help whenever you need assistance. Our engineers are at the forefront of creating the future of library technology with their decades of experience.

1. SALES TEAM

Dedicated Regional Support

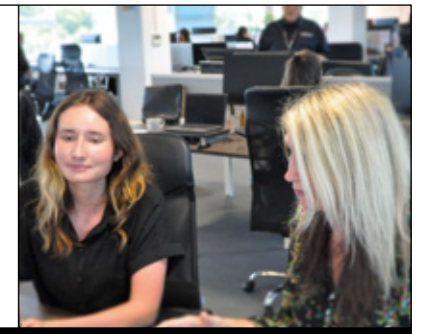
Our team of dedicated Account Managers covers Uk&Ireland, each responsible for a specific region. They work closely with our customers, offering personalised support with passion, care and expertise. The sales team at Bibliotheca is dedicated to your success. We are here to provide expert guidance, personalised service, and ongoing support to help your library thrive. Trust us to be your partners in innovation and excellence.



2. PRODUCT MANAGEMENT TEAM

Dedicated Project Management Team

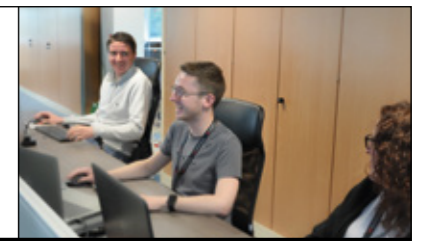
Our dedicated Project Management team is here to provide you with exceptional service. From initial implementation to ongoing support, our experts ensure that our solution meets your library's unique needs and help you achieve your goals. We are dedicated to ensuring our products not only meet but exceed your expectations, providing lasting value for libraries and their users



3. HELPDESK SUPPORT TEAM

Fast, reliable helpdesk support at your service!

The 1st and 2nd line teams bring decades of experience, offering support via phone, email, or the customer portal. Their expertise is invaluable in resolving your IT issues swiftly and efficiently.



4. EXPERT FIELD ENGINEER TEAM

Swift Solutions

Our Field Engineer team is the backbone of our technical support, delivering fast, expert on-site solutions to keep your system running smoothly. With the largest in-house Field Service team in UK&Ireland, we ensure seamless operations with minimal downtime.



DLA inventoryWand

REVOLUTIONISING INVENTORY MANAGEMENT

Simplify stock management tasks with DLA inventoryWand. Conduct simultaneous tasks in one pass: shelf reading, searching, weeding, and more.



KEY FEATURES

REAL TIME TRACKING

Keep tabs on inventory levels instantly with live updates and accurate data.

SEAMLESS INTEGRATION

Integrate inventoryWand effortlessly with your existing system for a smooth workflow.

USER-FRIENDLY DESIGN

Easy to use interface requires minimal training, maximising efficiency.



Scan the QR code to discover more about our DLA inventoryWand

RFID Gate

EXPERIENCE STYLISH SECURITY AND ACCESSIBILITY WITH THE RFID GATE

Welcome all with our RFID Gate. Stylish design ensuring welcoming accessibility while deterring stock loss.



KEY FEATURES

KEEP TRACK OF ITEMS

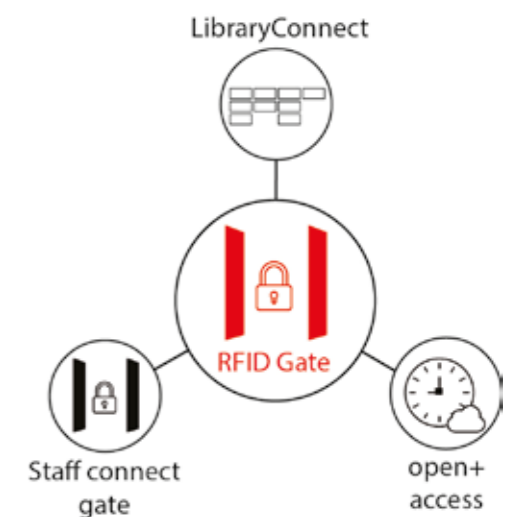
Monitor assets in real time as they pass through the gate, ensuring accurate inventory management.

CUSTOMISABLE CONFIGURATION

Tailor the RFID Gate to suit your specific requirements, with adjustable settings and configurations including people counting reporting and remote management.

ENHANCED SECURITY

A welcoming appearance access with remote management and robust security measures.



Scan the QR code to discover more about our RFID Gate

smartShelf Borrow

TRANSFORM YOUR LIBRARY WITH SMARTSHELF

Streamline returns with smartShelf - enabling instant recirculation, reducing staff workload, and increasing circulation. Designed for customer convenience, smartShelf ensures a seamless and efficient return process, enhancing the overall library experience.



KEY FEATURES

RECENTLY RETURN SHELF

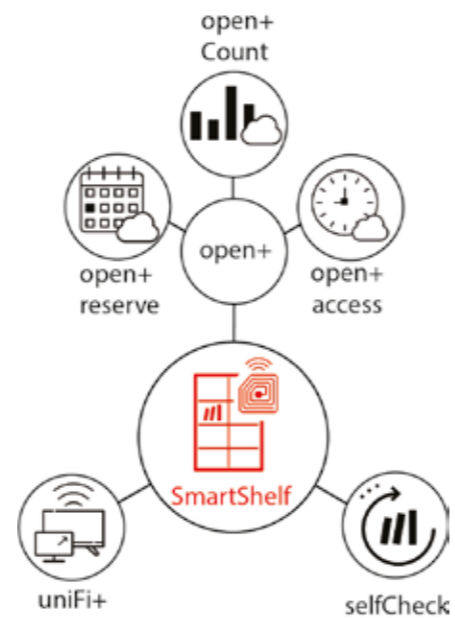
All popular items will recirculate quickly and smoothly providing users a smooth and quick service.

INTEGRATED TRACKING

Track inventory levels and movements in real-time, ensuring accurate stock management.

SPACE OPTIMISATION

Maximise storage space utilisation with smartShelf efficient design.



Scan the QR code to discover more about our smartShelf Borrow

Our software

quickConnect

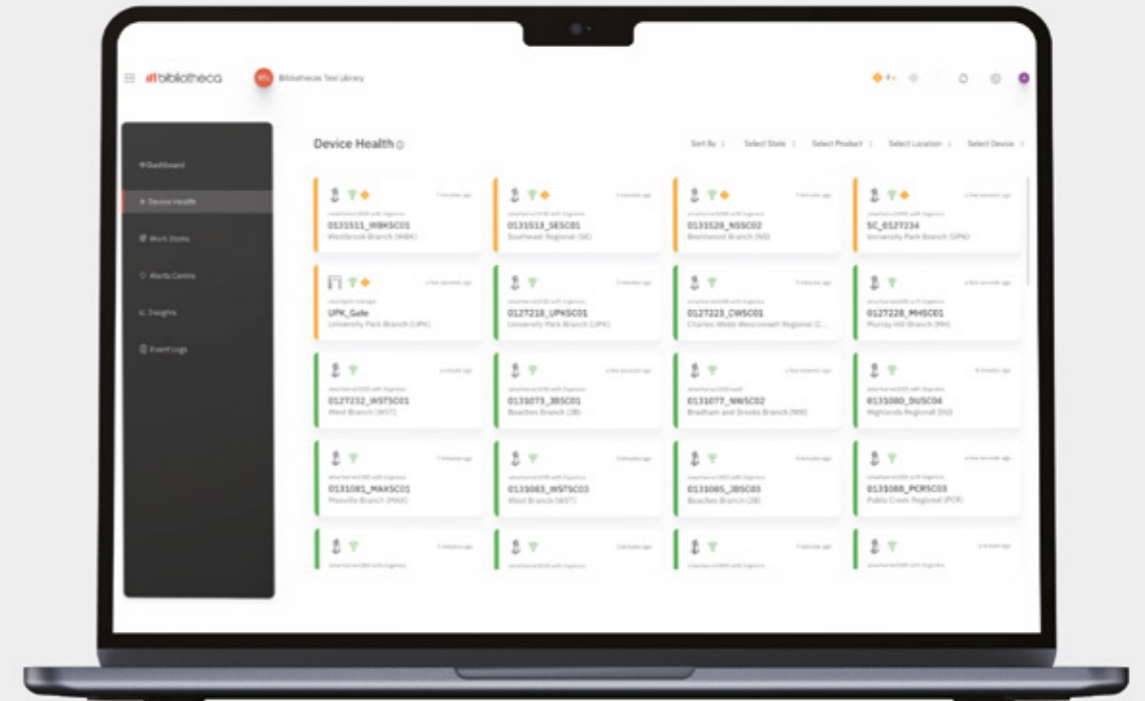
DESIGNED WITH LIBRARY USERS IN MIND

quickConnect delivers an intuitive, engaging experience that's easy for everyone to enjoy. As our flagship self-service software, quickConnect powers our entire range of self-service solutions, ensuring a unified, consistent experience across all kiosks. Whether it's borrowing, returning, or exploring library resources, quickConnect makes every interaction simple and efficient.



KEY FEATURES

- Simple and easy to navigate for library users
- Select from 70 languages
- Animation for guidance
- Scheduled promotions and screensavers

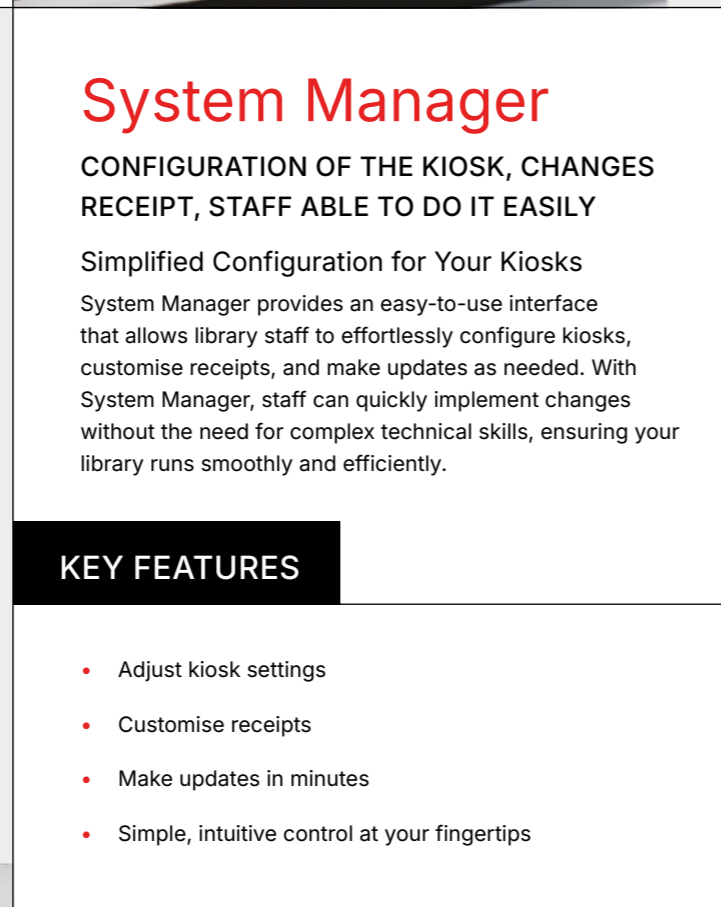


System Manager

CONFIGURATION OF THE KIOSK, CHANGES RECEIPT, STAFF ABLE TO DO IT EASILY

Simplified Configuration for Your Kiosks

System Manager provides an easy-to-use interface that allows library staff to effortlessly configure kiosks, customise receipts, and make updates as needed. With System Manager, staff can quickly implement changes without the need for complex technical skills, ensuring your library runs smoothly and efficiently.



KEY FEATURES

- Adjust kiosk settings
- Customise receipts
- Make updates in minutes
- Simple, intuitive control at your fingertips

libraryConnect Link

MAXIMISE EFFICIENCY AND MINIMISE EQUIPMENT DOWNTIME

LibraryConnect Link is an advanced cloud-based software solution designed to simplify library operations. This powerful tool enables staff to monitor equipment health at a glance, apply workflow changes, customise screen appearances, and generate real-time graphical reports—all from one central hub. Integration with Data Visualisation tools including Power BI allows for seamless reporting, allowing staff to update screens in real-time and stay linked to performance insights.

KEY FEATURES

- Compiling data from all devices
- Replicating software configurations
- Reducing downtime
- At-a-glance health status of devices
- Instant SMS alerts when equipment needs attention
- Create easy graphical reports
- Update all or groups of kiosk screens and configurations in real-time
- Linked to report system PowerBi. (reporting and remotely)



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